



Information pursuant to EU Regulation 679/2016

Dear Passenger, in compliance with the provisions of current legislation, we hereby inform you of the following:

a) Identity and contact details of the Data Controller

The Data Controller is the Spanish law company Albastar S.A., with registered office and main place of business in Palma de Mallorca, Balearic Islands (Spain), at Via Conde de Sallent 23, 5A, 07003, Spanish tax identification and VAT number ESA57643439.

You may contact us at our telephone support center at +39 095/311503 (telephone number not subject to premium-rate, the cost of the call depending on the caller's service provider) or by writing to the following email address: privacy@albastar.es, also in order to exercise your rights as provided for by the aforementioned EU Regulation.

b) Methods of data collection and processing

Data may be collected through the web platform, in the case of registration and purchase of services therethrough, or else through the Call Center, tour operators, authorised travel agencies, and whenever sending enquiries by e-mail.

The processing shall be carried out by automated means in compliance with the applicable rules and in accordance with the principles of fairness, lawfulness, transparency, and protection of your privacy and your rights, for the time strictly necessary as to perform the required transport services and fulfil any and all administrative formalities.

Our computer system is structured so as to prevent data loss, misuse or incorrect use, and unauthorized access.

c) Purpose of the processing and consequences in case of refusal

The collection of the personal data provided or acquired in the process of purchasing our transport services and/or other services is necessary for the performance thereof.

The data shall be acquired only if necessary to provide the transport services, as well as other services closely related thereto or any other services (ancillary services) that you may decide to purchase; their collection is also required as to communicate any variations thereto, as required by the law. In relation to particular requests of yours, the collected data may also include data allowing the disclosure of religious, philosophical or other beliefs, or health status (such as in the case of a specific diet on board for reasons of health or religious belief, or in relation to assistance requests due to reduced mobility, etc. ...). The provision and processing of personal data and/or data belonging to particular categories is sometimes a basic requirement to provide the required service: in case of failed or partial provision thereof, the required services may not be performed or may be performed only partially.

Moreover, your data shall be processed so as to comply with the obligations under any national rules and regulations and under the Community and international law, as well as for book-keeping reasons, management of revenues and payments, check of the quality of the service offered and sending of further information.



d) Subjects whom the data may be communicated to

In order to perform the contract of carriage and the related administrative activities, your data may be disclosed to specifically assigned partners and employees, persons who perform any related services as necessary to carry out the carriage (such as handling, check-in services, etc.), airport management companies being part of your flight route, insurance companies, security authorities, police forces or judicial authorities for judicial police investigations aiming at preventing, detecting or repressing crimes etc. or, in any case, to third parties requiring them as necessary and indispensable (or, in any case, functional) for the carrying out of the required activities.

Your data shall be disclosed provided that they are strictly necessary for the required performance. The disclosure of such data is compulsory as to carry out the offered services and any refusal to communicate them shall result in the underwriting company being unable to perform the agreed services. Any further communications shall be made to subjects as specifically authorized, appointed and instructed by the Data Controller. Your data shall in no way be disseminated to third parties without your prior and specific consent.

e) Data transfer to a third country or international organizations.

Your data shall in no way be transferred to non-EU Third Countries.

f) Duration of personal data retention

Your personal data shall be retained for the time deemed as useful for the required performance or for the subsequent management of administrative activities.

g) Data Subject's rights and revocation of the consent

You are entitled, at any time, to request the Data Controller to have access to your data, as well as to obtain rectification or erasure thereof.

You also have the right to require the restriction of the processing and to oppose thereto.

You are also entitled, at any time, to revoke the consent hereby provided.

h) Right to file a claim with the Control Authority

Should you think that your data have been processed unlawfully, you have the right to apply to the Control Authority to file a claim.

i) Automated decision making processes

The Data Controller does not, in any way, use automated decision-making processes related to your personal data.